

11 | ADDITIONAL ASSISTANCE



Customer Support

All Fastcase subscribers enjoy access to unlimited customer support. Our regular office hours are 8am to 8pm EST from Monday through Friday. Call, E-mail or Live Chat with us. Whether you have a technical question or need research assistance, we are here to help: **1-866-773-2782** or **support@fastcase.com**.

Training Videos

Access our library of 30 second to 5 minute training videos any time. Our video tutorials cover the basics and address frequently asked questions. They are available whenever you need them: **www.fastcase.com/video**.



Online Webinars

Sign up for one of our free online webinar training sessions today and learn how to use Fastcase from the comfort of your own computer screen. We offer webinars almost every day. For our complete webinar schedule and online registration, visit us at **www.fastcase.com/webinars**.



Reference Guides

Got a question? Chances are you are not the first person to scratch your head over a particular issue or feature. We have compiled a helpful library of FAQ's and downloadable reference guides describing different features. Download them to your computer or print them for ready reference whenever you have questions.

- FAQs: **www.fastcase.com/faq**.
- Others: **www.fastcase.com/documentations-and-downloads**.

