

## 14 | ADDITIONAL ASSISTANCE

### Customer Support

All Fastcase subscribers enjoy access to unlimited customer support. Our customer support hours are from 8 a.m. to 8 p.m. Eastern time, Monday through Friday, excluding holidays. Whether you have a technical question or need research assistance, we're here to help.

Call us at **1-866-773-2782**, email us at [support@fastcase.com](mailto:support@fastcase.com), or use the **LiveChat** feature located on our website.

### Training Videos

Access our library of training videos at any time at [fastcase.com/video](https://fastcase.com/video). Our video tutorials cover the basics of researching on Fastcase and address frequently asked questions.

### Online Webinars

Sign up for one of our free, live online webinar training sessions. We offer webinars throughout the year. For a complete webinar schedule and online registration, visit [fastcase.com/webinars](https://fastcase.com/webinars).

### Reference Guides

Check out our FAQs and reference guides on how to use Fastcase. View them once, download them to your computer, or print them for later reference when you have a question.

Our FAQs: [fastcase.com/faq](https://fastcase.com/faq).

Additional Support Materials: [fastcase.com/support](https://fastcase.com/support).

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