# 14| SUPPORT

## **Customer Support**

All Fastcase subscribers enjoy access to unlimited customer support. Our customer support hours are from 8 a.m. to 9 p.m. Eastern Time, Monday through Friday, excluding holidays. Whether you have a technical question or need research assistance, we're here to help.

Call us at 1-866-773-2782, email us at support@fastcase.com, or use the Live Chat feature located on our website.

## **Training Videos**

Access our library of training videos at any time at **fastcase.com/video**. Our video tutorials cover the basics of researching on Fastcase and address frequently asked questions.

### **Online Webinars**

Sign up for one of our free live online webinar training sessions. We offer webinars throughout the year. For a complete webinar schedule and online registration, visit **fastcase.com/webinars**.

## **Reference Guides**

Check out our FAQs and reference guides on how to use Fastcase. View them once, download them to your computer, or print them for later reference when you have a question.

Our FAQs: fastcase.com/faq.

Additional Support Materials: fastcase.com/support.